## DEVELOPMENTAL DISABILITIES ADMINISTRATION COORDINATION OF COMMUNITY SERVICES PROVIDER INFORMATION

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#### WHAT IS YOUR PHILOSOPHY IN PROVIDING SERVICES?

We are here to be the advocate in your corner. We are here to help make certain that you are heard. What do you want? What are your goals? When are you happiest? How do we work toward the lifestyle you want and then help you to maintain it? If we can help to break down the obstacles standing in your way, then you can focus on the things that are important to you. Working to move things forward as your partner in reaching the goals that you set. Working to ensure that others know your wants and needs, aligned to your goals, without placing restriction. The MMARS RC team is here to support you.

## HOW LONG HAS YOUR AGENCY BEEN PROVIDING COORDINATION OF COMMUNITY SERVICES IN MARYLAND?

MMARS RC has just recently been selected to provide Resource Coordination Services across the entire State of Maryland. Our team and many of our coordinators come with over 15 years of experience providing case management and resource coordination as part of Maryland's Rare and Expensive Case Management (REM) program. Through this program we have worked with individuals of all ages, many with complex medical and coordination needs, since 1997.

#### HOW IS YOUR AGENCY DIFFERENT FROM OTHERS?

MMARS RC brings a true balance of person centered planning and clinical expertise to the individuals that we serve. We have an incredible core clinical team that truly understands complex medical, equipment and other clinically supportive needs. We're not the experts telling you what you should or should not have. We are YOUR expert, there to ensure that your voice is heard and the services and supports in place are working for you. MMARS RC is a woman owned and run Maryland-based company, focused exclusively on conflict free Resource Coordination and Care Management.

## WHAT MARYLAND COUNTIES DO YOU SERVE?

MMARS RC serves all counties throughout the State of Maryland.

### WHAT AREAS OF DEVELOPMENTAL DISABILITIES DO YOU HAVE SPECIALISTS IN?

MMARS RC's team has specialists in a number of different areas. Our clinical background extends across the entire spectrum of developmental and intellectual disabilities, as well as any of the medical complications and needs that may sometimes be present. Our experience with resource coordination within Maryland has given us extensive knowledge of the many resources and supports available, across the entire State and specific to individual areas.

#### HOW DO YOU MATCH INDIVIDUALS WITH COORDINATORS?

All of our Resource Coordinators are of the highest quality and have a wide variety of skills. Ultimately, what matters is how well a particular coordinator works for you and how well they fit your needs. Are they a good and comfortable fit for you? We try our best to do an initial matchup based on specific needs and the location of the resource coordinator. If you feel that the relationship is not working, then you can of course select another coordinator. Your current coordinator and MMARS RC would support this decision and provide you with other coordinators to select from.

# DO YOU PROVIDE REFERENCES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILIES TO CONTACT? IF SO, HOW DO I ACCESS?

MMARS RC has numerous reference letters from those whom our team has worked with under Maryland's REM program. Please feel free to contact us to learn more about our services, to request references or additional information and to have information shared with you from individuals who have worked with our compassionate team of resource coordinators.

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